

# **New absence reporting service at elementary and upper secondary school**

From 1 July 2021 the Dexter app will no longer be used for reporting absence. The SAITS for guardians-school e-service will be used instead.

Once the autumn term starts in August, the Dexter/Extens app will no longer be available as an app for guardians to report their child's absence.

To report absence you will need to use the online service [SAITS for guardians Link to other website](#) instead, where you log in with your mobile BankID.

For our upper-secondary schools, it will still be possible to call the school's reception to report absence, although we recommend that you use the e-service. For elementary schools no phone number will be available, and you will only be able to report absence using the online service.

## **Information on SAITS for guardians**

Apart from reporting absence, you can also find information about your child's timetable, the school year, absence and grades on SAITS for guardians-school. The first time you log into SAITS for guardians, you will need to provide your contact details.

[Instructions for using SAITS for guardians](#)